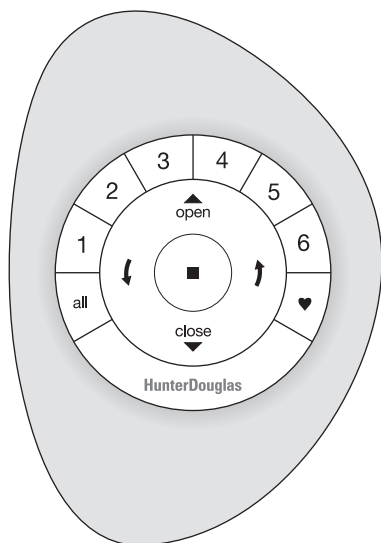


HunterDouglas

Installation • Operation • Care



Vignette® Modern Roman Shades
Tiered™ Style Shades
PowerView™ Motorization

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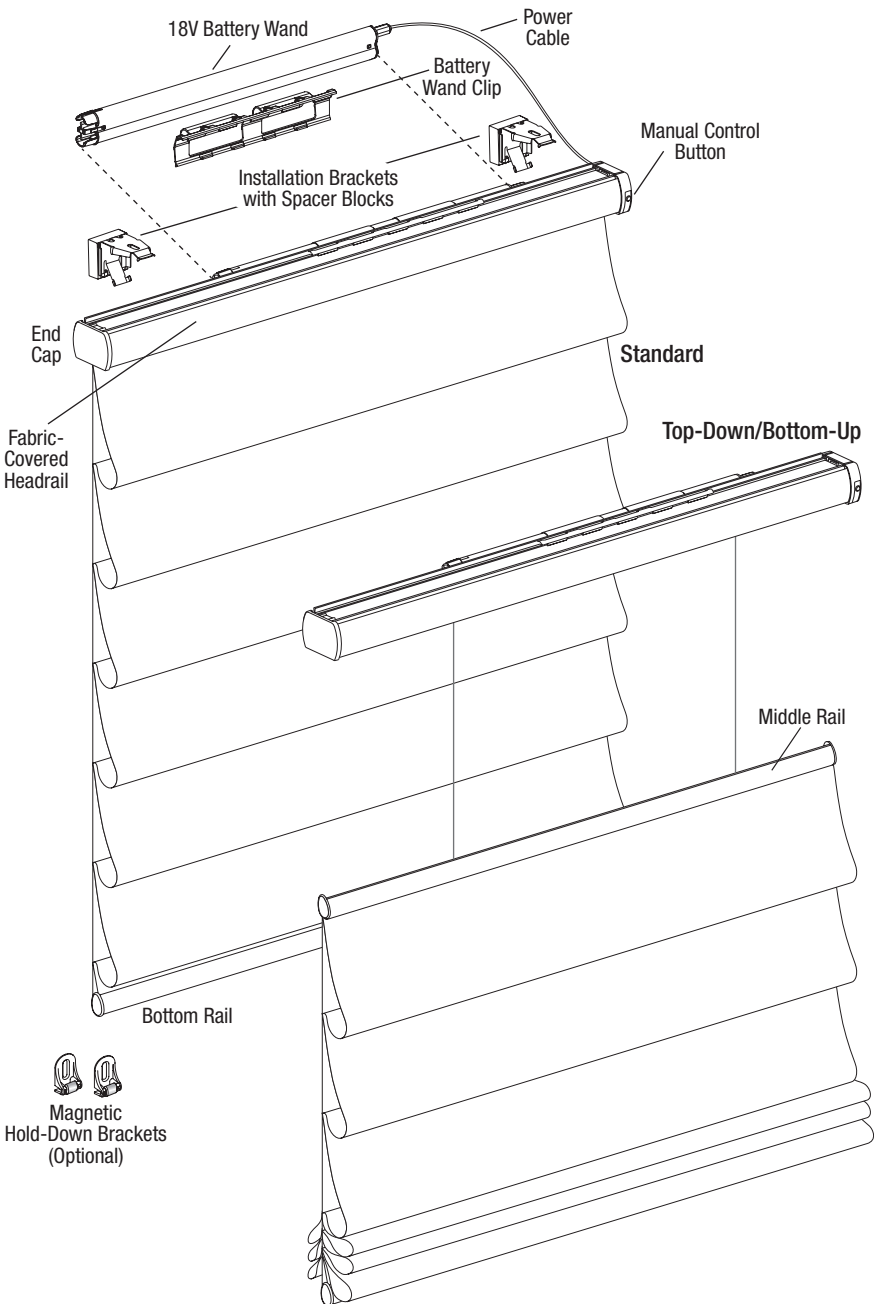
Warranty	Back Cover
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Questions?

Call the Hunter Douglas Customer Information Center at

1-888-501-8364.

Product View



Not Shown: Two-on-One Headrail Shade

GETTING STARTED

Thank you for purchasing Hunter Douglas Vignette® Modern Roman Shades with PowerView™ Motorization. With proper installation, operation, and care, your new shades will provide years of beauty and performance.

Please thoroughly review this instruction booklet and the enclosed packing list before beginning the installation. For information regarding operation and programming, refer to the guide included with your remote control.

Tools and Fasteners Needed

- Flat blade and Phillips screwdrivers
- Level (laser level is recommended)
- Measuring tape and pencil
- Power drill, $\frac{3}{32}$ " drill bit, and $\frac{1}{4}$ " hex driver

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- **#6 Hex Head Screws (Provided).** Two $1\frac{1}{2}$ " screws are provided per installation bracket.
- **Longer Hex Head Screws (Not Provided).** If using spacer blocks, use #6 screws long enough for a secure attachment.
- **Speed Nuts and Screws (Provided).** If using extension brackets for additional clearance or for end mounting your shades, the brackets are provided with screws and speed nuts.
- **Drywall Anchors (Not Provided).** Use drywall anchors when mounting into drywall.



**#6 x $1\frac{1}{2}$ "
Hex Head Screw**
(Provided)



**Longer #6 Hex Head Screw
for Use with Spacer Blocks**
(Not Provided)



**Speed Nut
and Screw**
(Two Provided with
Each Extension Bracket)

Installation Overview

To install your shade, you will need to perform the following three steps:

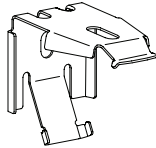
STEP 1: Install the Brackets

STEP 2: Install the Shade

STEP 3: Connect the Power Source

STEP 1 — Install the Brackets

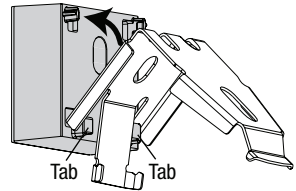
- The number of installation brackets required varies with shade width, as shown in the table.



Shade Width	Brackets
12" – 38"	2
38 1/8" – 72"	3
72 1/8" – 96"	4
96 1/8" – 106"	5

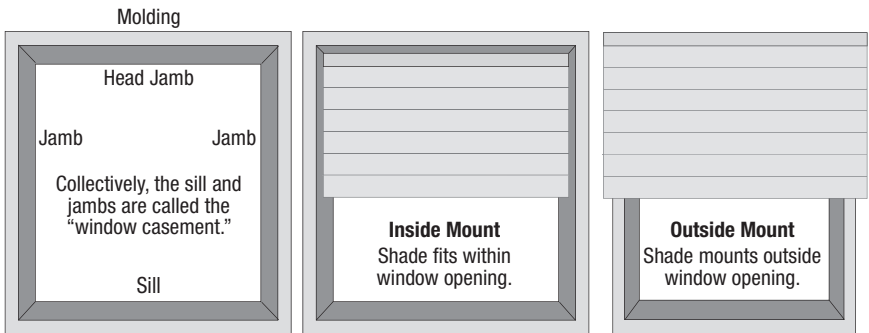
IMPORTANT: A 1/2" spacer block is required for shades using the battery wand. It is pre-attached to the back of the installation bracket.

- Should the spacer block become detached, reattach it.
 - Insert the legs of the installation bracket into the tabs on the spacer block.
 - Rotate the installation bracket back, as shown.



Mounting Types and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process follows easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.

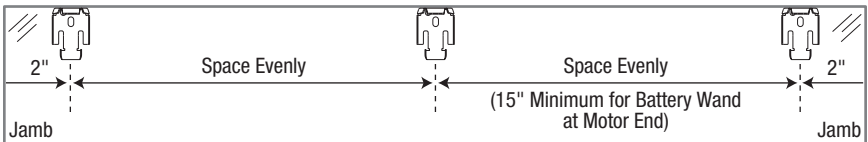


- Refer to the appropriate page below based on the mounting type chosen for your order:
 - **Inside Mount — Page 4**
 - **Outside Mount — Page 5**
 - **End Mount — Page 7**

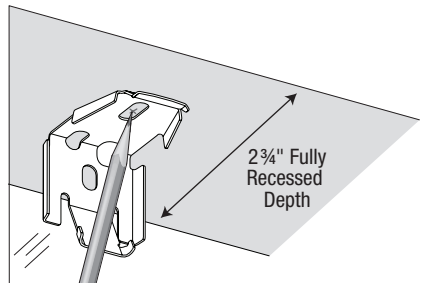
INSTALLATION

Mount the Installation Brackets — Inside Mount

- Mark 2" in from each jamb for bracket location.
 - If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets. Mount into wood whenever possible.
 - With shades using a battery wand, there must be a minimum of 15" between brackets at the motor end.

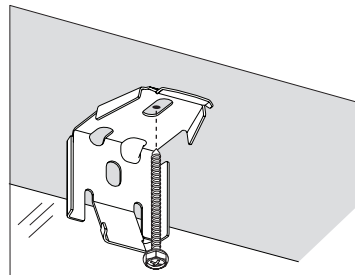


- Center the brackets on your marks and mark the location of the screw holes.
 - Allow $\frac{3}{4}$ " space behind the brackets for rear fold clearance. (This also provides battery wand clearance.)
 - With this $\frac{3}{4}$ " allowance, the minimum casement depth required to mount the installation brackets is $1\frac{5}{8}$ ".
 - The minimum casement depth to fully recess the shade is $2\frac{3}{4}$ ".
 - Add $\frac{1}{4}$ " to all of the above dimensions for Vignette® Tiered™ Architella® shades.



IMPORTANT: The front edges of the installation brackets must be aligned to each other.

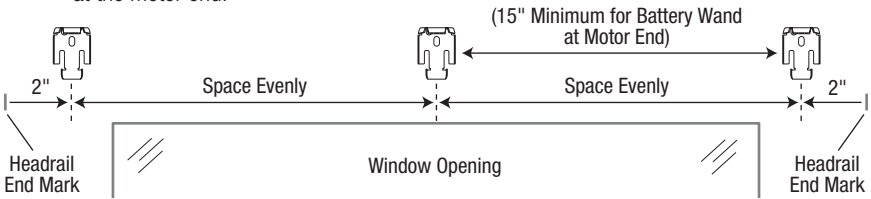
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.
 - CAUTION:** Use drywall anchors when mounting into drywall.
- Use a level to check that the mounting surface is level. Shim the brackets if necessary.
- Attach the installation brackets using the screws provided.



Proceed to "STEP 2 — Install the Shade" on page 8.

Mount the Installation Brackets — Outside Mount

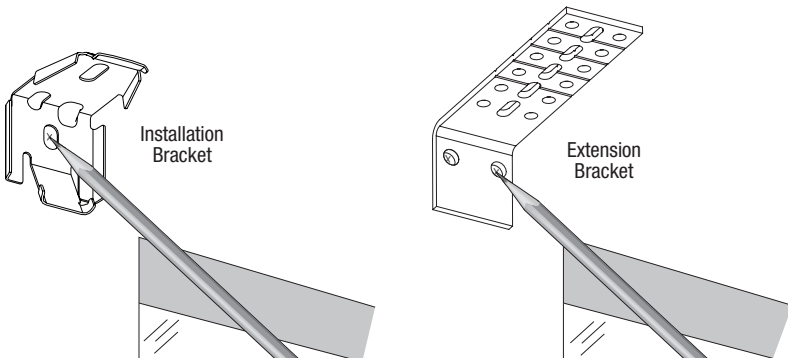
- Center the headrail over the window opening at the desired height. Use a pencil to lightly mark the mounting surface at each end of the headrail.
 - Alternatively, measure the width of the headrail and use that width to mark the headrail end points over the window opening.
- Mark 2" from each end of the headrail.
 - If more than two installation brackets came with your order, space them evenly between the two end brackets and mark their location. Mount into wood whenever possible.
 - With shades using a battery wand, there must be a minimum of 15" between brackets at the motor end.



- Center the brackets on your marks, then mark each of the screw holes.
 - A minimum 1" flat vertical surface is required to mount the brackets.
 - The top of the installation brackets or extension brackets should be at the desired shade height. The brackets should be level and aligned.
 - When using extension brackets, mark two screw holes per bracket.

CAUTION: The rear of the brackets must be flush against a flat mounting surface. Do not mount brackets on curved molding.

IMPORTANT: Spacer blocks are recommended for rear fabric fold clearance. Add $\frac{3}{4}$ " for standard Vignette® Tiered™ or 1" for Vignette Tiered Architella®. (With shades using a battery wand, an absolute minimum of $\frac{3}{4}$ " added clearance is required.) For spacer block installation, see the following page.



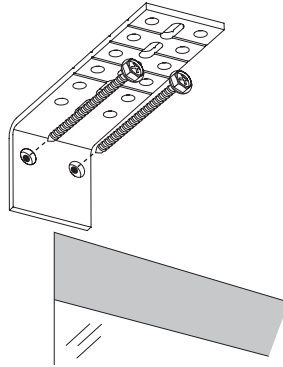
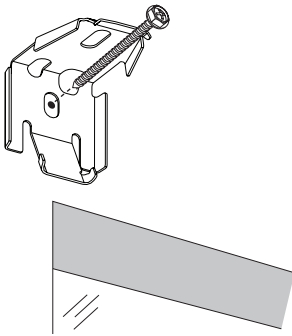
INSTALLATION

- Drill the screw holes using a $\frac{3}{32}$ " drill bit.

CAUTION: Use drywall anchors when mounting into drywall.

- Attach the installation or extension brackets using the screws provided.

IMPORTANT: The front edges of the brackets must be level and aligned to each other.

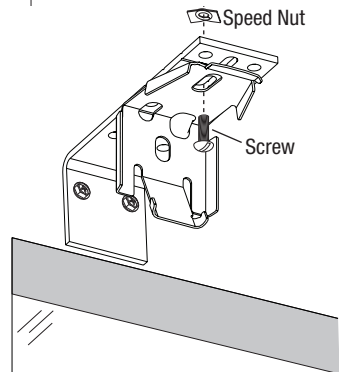
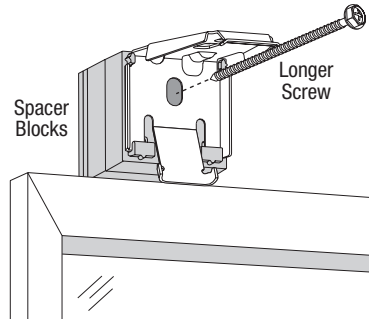


- **When using spacer blocks:** If necessary, first attach the installation bracket to a $\frac{1}{2}$ " spacer block as shown on page 3.

- Additional $\frac{1}{8}$ " and $\frac{1}{2}$ " spacer blocks may be stacked together up to the recommended maximum of $1\frac{1}{2}$ ".
- Attach the spacer blocks/installation brackets to a flat vertical mounting surface with #6 mounting screws long enough for a secure installation.

IMPORTANT: Spacer blocks are recommended to project the installation brackets away from the mounting surface for rear fabric fold clearance. Add $\frac{3}{4}$ " for standard Vignette® Tiered™ or 1" for Vignette Tiered Architella®. (With shades using a battery wand, an absolute minimum of $\frac{3}{4}$ " added clearance is required.)

- If using extension brackets, attach an installation bracket to the underside of each extension bracket using the provided screws and speed nuts.



Proceed to "STEP 2 — Install the Shade" on page 8.

Mount the Installation Brackets — End Mount

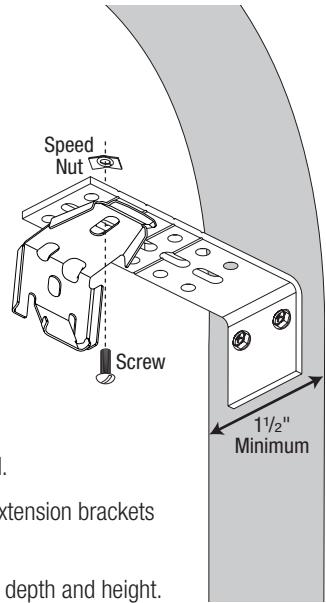
End mount the headrail when conventional mounting techniques will not work — for example, in an arched window.

- Mount the extension brackets on a surface at least 1½" wide. Be sure to allow for rear fold clearance, which also allows for battery wand clearance.
- The top of the extension brackets should be at the desired shade height. The extension brackets on each side must be level and aligned at the same height.

CAUTION: The rear of the extension brackets must be flush against a flat mounting surface. Do not mount the extension brackets on the curve of the arch opening.

- Mark two screw holes per bracket.
- Attach the extension brackets using the screws provided.
- Attach the installation brackets to the underside of the extension brackets using the provided screws and speed nuts.

CAUTION: Both brackets must be installed at the same depth and height.



Proceed to “STEP 2 — Install the Shade” on page 8.

INSTALLATION

STEP 2 — Install the Shade

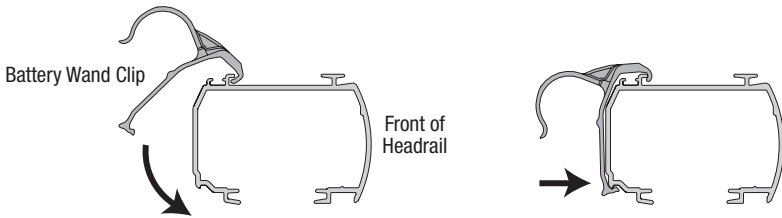
If You Have a Battery Wand Clip...

(For DC power supply or satellite battery pack installations, go to “Mount the Headrail” below.)

- Attach the battery wand clip to the headrail.

IMPORTANT: Position the clip so that the battery wand will be between installation brackets. A minimum of 15" is needed between the brackets to accommodate the battery wand.

- Hook the battery wand clip onto the back channel of the headrail.
- Rotate the clip down until it snaps into place.



CAUTION: Be sure the power cable does not become pinched by the brackets or headrail during installation; damage or overheating of components could result.

CAUTION: Do not connect the battery wand to the power cable prior to installing the shade.

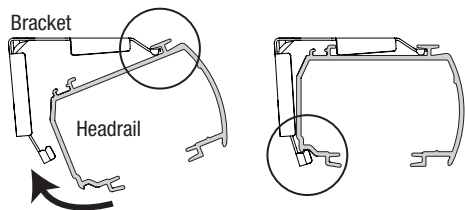
Mount the Headrail

- Peel back the top edge of the protective covering from the top of the headrail.

- Position the shade so that the front faces you.

- Slip the headrail into the installation brackets so the front of the bracket slides under the front groove on the top of the headrail.

- Gently roll the back of the headrail up and push back to snap it into the bracket. You will hear a click when the headrail snaps securely in place.



IMPORTANT: To avoid damage to the fabric, make sure the fabric is not caught between the headrail and the installation bracket.

- Completely remove the protective covering from the headrail.

Proceed to “STEP 3 — Connect the Power Source” on page 9.

STEP 3 — Connect the Power Source

NOTE: When power is connected to the motor, a green LED inside the manual control button housing will flash to indicate the shade is ready for operation.

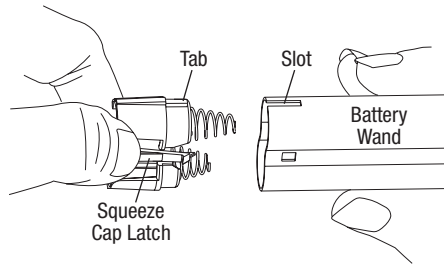
- Refer to the appropriate page below based on your order.
 - For a battery wand, see below.
 - For a satellite battery pack, see page 10.
 - For an 18V DC power supply, see page 11.
 - For an 18V DC power supply with daisy-chain connections, see page 12.
 - For a C-size satellite battery wand or large DC power supply, see the instructions that came with the unit.

If You Have a Battery Wand...

Install Batteries Into the Battery Wand

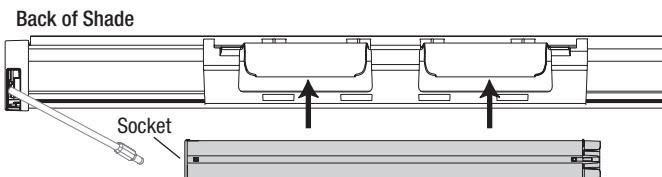
NOTE: Hunter Douglas recommends AA alkaline batteries for use with our battery-powered shades. These will provide more than one year of operation, depending on usage. Lithium and rechargeable batteries are not recommended.

- Squeeze the cap latch to release and remove the cap.
- Install the batteries according to the instructions on the battery wand label.
- Replace the cap.
 - Align the tab with the end of the wand.
 - Press the cap on until it latches.



Mount the Battery Wand into the Battery Wand Clips

- Align the battery wand with its socket toward the motor side end cap.
- Push the battery wand straight up into the battery wand clip until it snaps into place. Check to make sure the battery wand is secure.

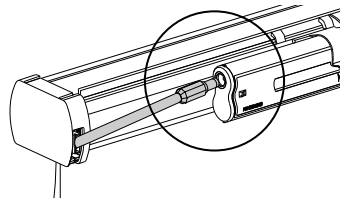


CAUTION: Be sure the cable does not become pinched by the installation bracket or battery wand clip. Damage or overheating of components could result.

INSTALLATION

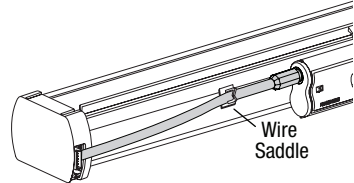
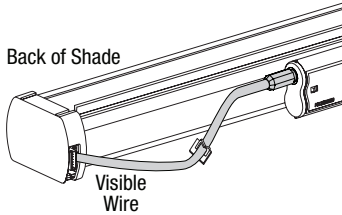
Plug the Power Cable into the Battery Wand

- On the back of the headrail, connect the power cable from the shade into the socket on the battery wand.



Check the Power Cord

- Check the headrail to ensure the power cord is not visible.
 - If it is visible, adhere the wire saddle on the power cord to the back of the shade.



If you ordered a Magnetic Hold-Down Brackets, proceed to “Attach Magnetic Hold-Down Brackets (Optional)” on page 13; otherwise proceed to “Testing the Shade” on page 14.

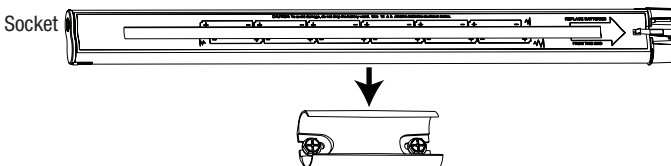
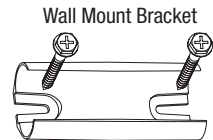
If You Have a Satellite Battery Pack...

Install the Batteries into the Battery Wand

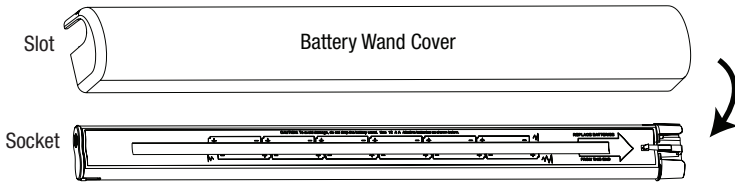
- Refer to the instructions on page 9.

Mount the Satellite Battery Pack

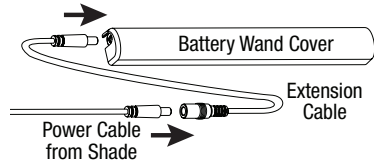
- Decide where you want to attach the wall mount bracket for the satellite battery pack. The satellite battery pack may be installed in any orientation.
- Mark the screw holes and drill them using a $\frac{3}{32}$ " drill bit.
- Remove the backing from the double-sided tape on the wall mount bracket. Press the bracket into place.
- Attach the bracket using the screws provided.
- Position the battery wand so the power cable can easily be connected to the socket. Snap the wand into the wall mount bracket.



- Install the cover with the slot aligned to the socket in the battery wand.



- Plug the power cable from the shade into the extension cable.
- Plug the other end of the extension cable into the socket in the battery wand.

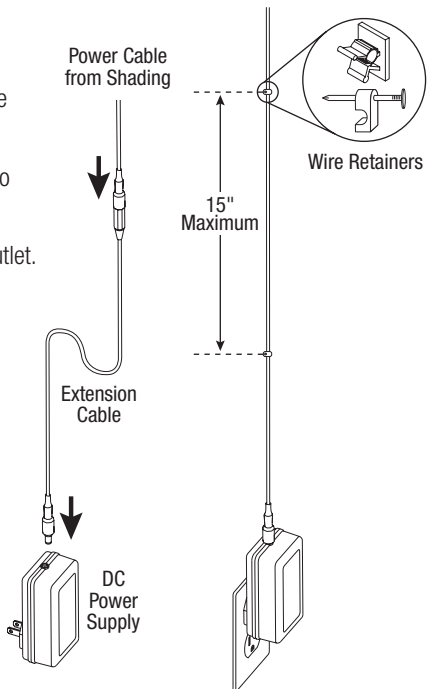


If you ordered a Magnetic Hold-Down Brackets, proceed to “Attach Magnetic Hold-Down Brackets (Optional)” on page 13; otherwise proceed to “Testing the Shade” on page 14.

If You Have a DC Power Supply...

Connect the Power Supply

- Plug the power cable from the shade into the extension cable.
- Plug the other end of the extension cable into the DC power supply.
- Plug the DC power supply into a standard outlet.
- Secure the extension cable using wire retainers (not supplied). If hiding the cable behind the shade, make sure it does not interfere with the operation of the shade.
- Space the wire retainers approximately 15" apart along the power supply wire, as shown.



INSTALLATION



WARNING: Keep cords and small parts out of the reach of children. They can wrap cords around their necks and **STRANGLE**. They can also put small parts in their mouths and **CHOKe**.



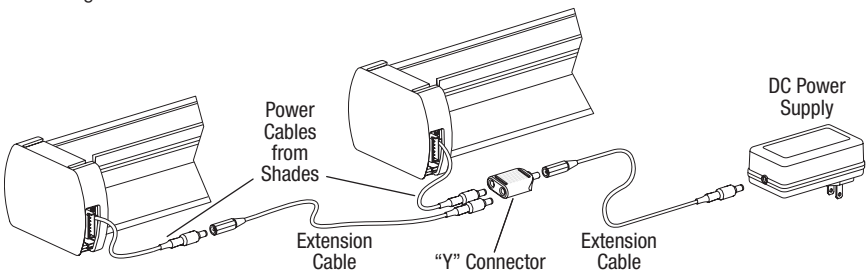
WARNING: Electric shock and/or a fire hazard may occur if the DC power supply and cables are not properly installed.

If you ordered a Magnetic Hold-Down Brackets, proceed to “Attach Magnetic Hold-Down Brackets (Optional)” on page 13; otherwise proceed to “Testing the Shade” on page 14.

If You Have a DC Power Supply with Daisy-Chain Connections...

The daisy-chain feature allows up to three PowerView™ motorized shades to be powered by a single DC power supply. However, each shade has its own RF receiver and can operate independently. The daisy-chain feature is only available with the DC power supply option.

- With two shades, route the power cables from each shade to the “Y” connector, using an extension cable if necessary.
- Plug an extension cable into the connector and the DC power supply. A two-shade configuration is shown below.

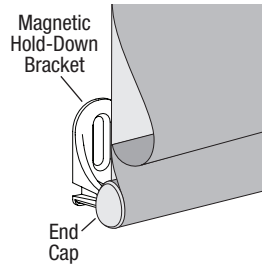


- With three shades, an additional “Y” connector and additional extension cables are used.

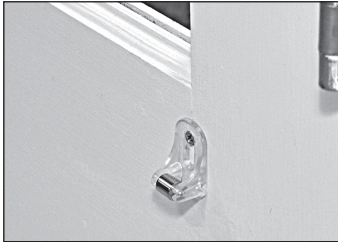
If you ordered a Magnetic Hold-Down Brackets, proceed to “Attach Magnetic Hold-Down Brackets (Optional)” on page 13; otherwise proceed to “Testing the Shade” on page 14.

Attach Magnetic Hold-Down Brackets (Optional)

- Completely lower the shade.
- Attach the magnetic hold-down bracket onto the bottom rail just inside the end cap, oriented as shown.
- Mark the screw locations using one of the mounting options shown below.
 - The screw should be placed in the middle of the channel. This will allow for adjustment.



Outside Mount



Preferred



Alternate

Inside Mount

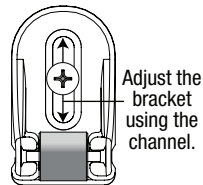


Preferred



Alternate

- Drill the screw holes using a $\frac{3}{32}$ " drill bit.
- Attach the hold-down brackets to the mounting surface using the screws provided.
- If necessary, adjust the bracket location using the channel.



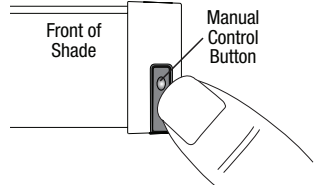
Testing the Shade

Test the Shade Using the Manual Control Button

Testing the shade with the manual control button will allow you to ensure that the motor and power source are working correctly.

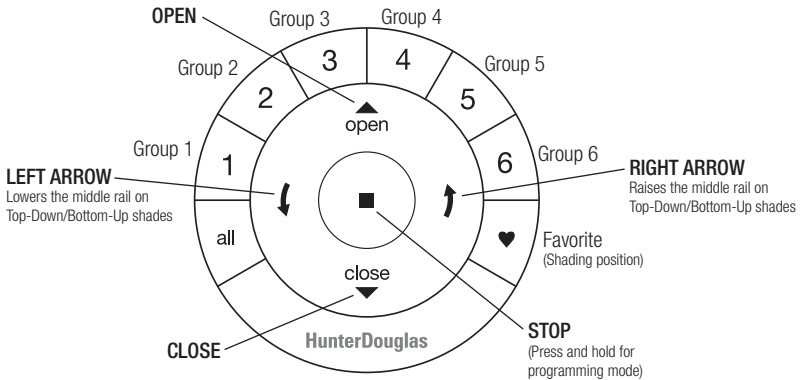
■ Press the manual control button on the motor side end cap to test operation. If the shade does not operate, see “Troubleshooting” on page 17.

- Press the button to alternately lower, stop, and raise the shade.
- **Two-On-One Headrail Shades** have two motors and two battery packs. The right motor operates the right shade and the left motor operates the left shade. Use the manual control buttons on each side to test the two shades individually.



Using the PowerView™ Remote

First, activate the remote by pulling both plastic tabs from the back battery compartment.



IMPORTANT: If you have more than one remote, see “Adding Additional Remote(s) to the PowerView™ Shade Network” in the *PowerView Motorization Remote Control Guide*.

Joining a Shade to a Group

IMPORTANT: The shade will not operate using the remote until it has been joined to a group.

1. Press and hold ■ STOP for 4 seconds to put remote in program mode. The lights on the remote will flash to indicate it is in program mode.
2. Press the desired group number (1 – 6) on the remote. The backlight for the group number will flash to show it is selected.
3. Press and hold the manual control button on the shade.
4. While continuing to press the manual button, press ▲ OPEN on the remote. The shade will move slightly to indicate it has joined the group. Release the manual control button.
5. Press and hold ■ STOP for 4 seconds to exit program mode. The lights will stop flashing.

Basic Operation

1. To wake up the remote, simply pick it up or press ■ STOP. The last group(s) selected will be highlighted and active.
2. Press “all” or groups 1 – 6 to select specific shade(s) to move. Selected group button(s) will light to show they are selected.
 - a. Multiple group buttons may be selected at a time.
 - b. To deselect a group, press the group button again. The backlight for that group button will go out.
3. Press ▼ CLOSE to lower the selected shade(s).
4. Press ▲ OPEN to raise the selected shade(s).
5. Press ■ STOP to stop shade movement anywhere along its travel.
6. While a shade is in motion, press the opposite of shade motion (▲ OPEN or ▼ CLOSE) to reverse direction.
7. Press ♥ FAVORITE to send selected shade(s) to your preset “favorite” position. Refer to the *PowerView™ Motorization Remote Control Guide* on how to set a favorite position.

Top-Down/Bottom-Up Operation

1. Press ▼ CLOSE to lower the bottom rail, closing the shade.
2. Press the ⬅ left arrow to lower the middle rail, opening the shade top-down. (If the bottom rail is not fully lowered, pressing this button will lower the bottom rail first then lower the middle rail.)
3. Press the ➡ right arrow to raise the middle rail, closing the shade.
4. Press ▲ OPEN to raise the bottom rail, opening the shade bottom-up. (If the middle rail is not fully raised, pressing this button will raise the middle rail first then raise the middle rail.)
5. Press ■ STOP to stop shade movement anywhere along the shade's travel.

OPERATION

Further Operation and Programming Information

PowerView™ Pebble™ Remote and/or PowerView Surface Remote Operation

For information regarding operation and programming of the PowerView remote, refer to your *PowerView Motorization Remote Control Guide*.

PowerView Scene Controller

For information regarding operation and programming of the PowerView Scene Controller, refer to your *PowerView Motorization Scene Controller Guide*.

PowerView App Operation

PowerView Hub is required for PowerView App operation. For information regarding setup and operation using the PowerView App, refer to the online *PowerView App Software Guide* at hunterdouglas.com/powerview/support.

Resetting the Shade (If Necessary)

Basic Reset

The basic reset is used to reset the shade's travel limits.

Bottom-Up shades:

1. Press and hold the manual control button for 6 seconds. The shade will move slightly.
2. Release the manual control button. The shade will raise to its fully open position to set the upper travel limit, then lower to the fully closed position to set the lower travel limit. The shade will move slightly one more time to indicate that the travel limits have been reset.

Top-Down/Bottom-Up shades:

1. Press and hold the manual control button for 6 seconds. The shade will move slightly.
2. Release the manual control button. The middle rail will raise to the top, followed by the bottom rail, opening the shade bottom-up to set the upper travel limits. The bottom rail will then lower, followed by the middle rail, opening the shade top-down to set the lower travel limits. The shade will move slightly one more time to indicate that the travel limits have been reset.

Resetting Shade Programming

This reset erases all shade programming from memory, including group assignments, preventing any input device from operating the shade. Its primary use is during installation to correct group and network assignments. This reset does not affect travel limits.

1. Press and hold the manual control button for 12 seconds. The shade will move slightly after 6 seconds, then again after 12 seconds. Release the button.
2. Refer to "Joining a Shade to a Group" on page 15 to program the shade to a group.

Troubleshooting

If your shade is not operating correctly:

- First review the guide that came with your control device.
- Refer to the following troubleshooting for specific solutions for your shade.

If questions remain, please contact the Hunter Douglas Customer Information Center at **1-888-501-8364**.

Problem	The shade will not snap into the installation brackets.
Solution	<p>If the shade has a battery wand, check that the wand is not interfering with the installation brackets.</p> <p>Check that the installation brackets are level and aligned. Adjust and/or shim to level, if necessary. Shims are not provided.</p> <p>Be sure the heads of the screws are flush against the installation bracket.</p> <p>Make sure the shade fabric is not caught between the installation bracket and the headrail.</p> <p>Check that the headrail is completely inserted into the installation brackets. See “STEP 2 — Install the Shade” on page 8.</p>
Problem	The shade does not operate using the manual control button.
Solution	<p>Unplug the power cable from the motor, then plug it back in. A green LED inside the manual control button housing should flash to indicate the motor has power.</p> <p>Check that the batteries in the battery wand, satellite battery pack, or C-size satellite battery wand are correctly inserted and fresh.</p> <p>Check that the battery wand, satellite battery pack, C-size satellite battery wand, or DC power supply is securely connected to the power cable and the cables are not pinched or caught in the headrail or installation brackets.</p>
Problem	The shade is not responding to the PowerView™ remote.
Solution	<p>IMPORTANT: A shade will not operate until it is joined to a group.</p> <p>Check that the correct group number is selected.</p> <p>Check that the batteries in the remote are correctly inserted and are fresh. The LEDs that backlight the remote should come on full bright when ■ STOP is pressed.</p>

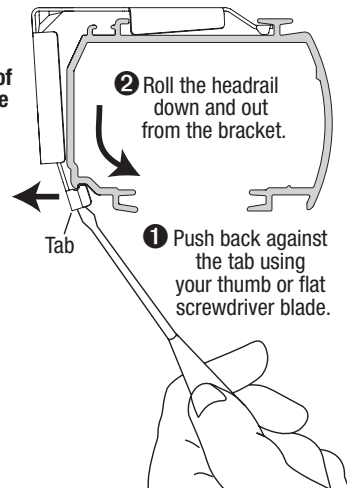
OPERATION

Problem	The shade is hard to raise or lower, or will not raise or lower.
Solution	Make sure the fabric is not caught in the installation brackets. Check that the headrail and installation brackets are level and aligned in the window. Level the headrail by shimming the installation brackets, if necessary.
Problem	The front fabric appears to cling to the back fabric.
Solution	Lightly apply a static spray for home furnishings. Follow the manufacturer's directions. Allow the shade to dry in the fully lowered position. If necessary, reapply the static spray each time the shade is professionally cleaned.
Problem	The fabric folds gather unevenly or seem to wrinkle as the shade is raised.
Solution	Lower and raise the shade again. Dress the folds with your hands.
Problem	Top-Down/Bottom-Up shades only: The middle rail appears uneven.
Solution	Gently lift the lower side of the middle rail until the shade appears level.

Removing the Shade

- Lower the shade approximately 4".
- While holding the headrail, push back on the bottom tab of the installation bracket using your thumb or a flat blade screwdriver to release the bottom edge of the headrail.
- After releasing the bottom edge, roll the back of the headrail down and out from the bracket.

IMPORTANT: On longer shades, you might need to lower the shade slightly to access the locking tab.



Cleaning Procedures

Hunter Douglas Vignette® Modern Roman Shades are made with anti-static, dust-resistant fabrics that repel dirt and dust. For most fabrics, the following cleaning options are available.

Dusting

- Regular light dusting with a feather duster is all the cleaning needed in most circumstances.

Vacuuming

- Use a hand-held vacuum with low suction for more thorough dust removal.

Compressed Air/Hair Dryer (Cool Setting)

- Blow dirt and debris from within the fabric folds using clean, compressed air.

Spot-Cleaning

- Prepare a solution of warm water and mild detergent.
- Dampen a clean cloth in the solution and wring it out.
- Place a clean, dry cloth behind the spot between the face fabric and the back fabric.
- Dab the spot with the dampened cloth until it is removed. Non-oil-based baby wipes may be used on more stubborn stains. Do not rub the fabric.
- Allow the shade to dry in the completely lowered position.

CARE

Ultrasonic Cleaning

Vignette® Modern Roman Shades can be ultrasonically cleaned by a professional.

CAUTION: Do not ultrasonically clean the headrail, middle rail or bottom rail fabric, or any room-darkening fabrics.

- Specify that a mild detergent solution be used.
- Never immerse the headrail into the solution.
- Allow the shade to dry in the completely lowered position.

Injection/Extraction Cleaning

Vignette Modern Roman Shades can be cleaned by a professional using the injection/extraction method of deep cleaning.

CAUTION: Do not use the injection/extraction method of deep cleaning on the headrail or bottom rail fabric.

- Specify the dry cleaning method only.
- Pretreat heavy stains.

Steaming

CAUTION: Do not steam the headrail, middle rail or bottom rail fabric.

- Steam the face fabric from the bottom to the top, making sure to get steam under each fabric fold. Be careful not to saturate the fabric with steam.
- Allow the shade to dry completely before raising it.

A Note on Textiles

As with all textiles, Vignette fabrics are subject to some inherent variations in the fabric weave. Subtle dye-lot variations, puckering, or wrinkling fall within textile industry standards and should be considered as normal, acceptable quality. Additionally, there will be slight differences in pattern alignment from the fabric on the rails to the fabric of the shade, which do not detract from the product's appeal.

Variations in color and or pattern irregularities are unique characteristics that contribute to the classic beauty of the shade.



WARNING

For more safety information call 1-888-501-8364
in the U.S. or 1-800-265-8000 in Canada.

- Always keep cords out of the reach of children.
- Move cribs, playpens and other furniture away from cords. Children can climb furniture to get to cords.

NOTE: The warning labels on the bottom rails of corded window coverings contain important safety information. These warning labels are designed to be permanent, in accordance with the industry's safety standards, and must not be removed.

DECLARATIONS

U.S. Radio Frequency FCC Compliance

FCC ID information is located on top of the shade's headrail.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Industry Canada

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Class B Digital Device Notice

This Class B digital apparatus complies with Canadian ICES-003, RSS-Gen and RSS-210.

CAN ICES-3 (B)/NMB-3(B)

European Conformity

We, the undersigned,

Hunter Douglas Window Fashions

One Duette Way, Broomfield, CO 80020, USA

Hunter Douglas Europe B.V.

Piekstraat 2, 3071 EL Rotterdam, The Netherlands

certify and declare under our sole responsibility that assemblies PV1 and PV5 conform with the essential requirements of the EMC directive 2004/108/EC and R&TTE directive 1999/5/EC.

A copy of the original declaration of conformity may be found at:

www.hunterdouglas.com/RFcertifications.



LIFETIME GUARANTEE

The Hunter Douglas® Lifetime Guarantee is an expression of our desire to provide a thoroughly satisfying experience when selecting, purchasing and living with your window fashion products. If you are not thoroughly satisfied, simply contact Hunter Douglas at (888) 501-8364 or visit hunterdouglas.com. In support of this policy of consumer satisfaction, we offer our Lifetime Limited Warranty as described below.

COVERED

BY A LIFETIME LIMITED WARRANTY

- Hunter Douglas window fashion products are covered for defects in materials, workmanship or failure to operate for as long as the original retail purchaser owns the product (unless shorter periods are provided below).
- All internal mechanisms.
- Components and brackets.
- Fabric delamination.
- Operational cords for a full 7 years from the date of purchase.
- Repairs and/or replacements will be made with like or similar parts or products.
- Hunter Douglas motorization components are covered for 5 years from the date of purchase.

NOT COVERED

BY A LIFETIME LIMITED WARRANTY

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture) and discoloration or fading over time.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

Hunter Douglas (or its licensed fabricator/distributor) will repair or replace the window fashion product or components found to be defective.

TO OBTAIN WARRANTY SERVICE

1. Contact your original dealer (place of purchase) for warranty assistance.
2. Visit hunterdouglas.com for additional warranty information, frequently asked questions and access to service locations.
3. Contact Hunter Douglas at (888) 501-8364 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

NOTE: In no event shall Hunter Douglas or its licensed fabricators/distributors be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

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